



**Bowers Group**

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## COMPANY QUALITY POLICY

The Company Quality Policy is to provide a service that identifies and meets customer specifications for product and service. The Quality Management System does not cover the manufacture of goods supplied or the service department.

A key objective of the management of the Bowers Group is to continually improve the company's quality standards by processing customer orders accurately, supplying from reputable organisations and maintaining traceability to those sources.

The policy will be achieved through teamwork, training and use of approved suppliers. Quality will be monitored through the complete process from receipt of goods through to despatch.

The policy is reviewed for continuing suitability.

The company will maintain systems complying to:  
**BS EN ISO 9001: 2015**

Signed,  
Bowers Group

Martin Hawkins  
Deputy Managing Director

